One Gateway Plaza, Los Angeles, CA 90012,
3rd Floor, Metro Board Room

Agenda - Final

Thursday, November 19, 2026

1:00 PM

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Operations, Safety, and Customer Experience Committee

Holly J. Mitchell, Chair
Imelda Padilla, Vice Chair
Patsy Ayala
Jacquelyn Dupont-Walker
Janice Hahn
Katy Yaroslavsky
Gloria Roberts, non-voting member

Stephanie Wiggins, Chief Executive Officer

METROPOLITAN TRANSPORTATION AUTHORITY BOARD AGENDA RULES

(ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the general public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this General Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

TECHNOLOGY DISRUPTIONS - Although staff will do their due diligence to restore service, if joining the meeting virtually, please be aware that the Committee or Board may continue its meeting not withstanding a technical disruption that prevents members of the public from attending or observing the meeting via the two-way telephonic service or two-way audio visual platform.

CONDUCT IN THE BOARD ROOM - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM - The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
d. Any other unlawful interference with the due and orderly course of said meeting.

INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD

Agendas for the Regular MTA Board meetings are prepared by the Board Clerk and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at https://www.metro.net or on CD's and as MP3's for a nominal charge.

DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding coming before an agency involving a license, permit, or other entitlement for use including all contracts (other than competitively bid contracts that are required by law, agency policy, or agency rule to be awarded pursuant to a competitive process , labor contracts, personal employment contracts, contracts valued under $50,000, contracts where no party receives financial compensation, contracts between two or more agencies, the periodic review or renewal of development agreements unless there is a material modification or amendment proposed to the agreement, the periodic review or renewal of competitively bid contracts unless there are material modifications or amendments proposed to the agreement that are valued at more than 10 percent of the value of the contract or fifty thousand dollars ($50,000), whichever is less, and modifications of or amendments to any of the foregoing contracts, other than competitively bid contracts), shall disclose on the record of the proceeding any contributions in an amount of more than $500 made within the preceding 12 months by the party, or the party's agent, to any officer of the agency. When a closed corporation is party to, or participant in, such a proceeding, the majority shareholder must make the same disclosure. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 working hours) in advance of the scheduled meeting date. Please call (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. For riders with hearing or speech impairments, please use the California Relay Service 711.
Requests can also be sent to boardclerk@metro.net.

LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 922-4600. Live Public Comment Instructions can also be translated if requested 72 hours in advance.

HELPFUL PHONE NUMBERS AND EMAIL

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department) - https://records.metro.net
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For riders with hearing or speech impairments - Please use the California Relay Service 711
Board Clerk Email - boardclerk@metro.net

NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA

Live Public Comment Instructions:

Live public comment can be given by telephone or in-person.

The Meeting begins at 1:00 PM Pacific Time on November 19, 2026; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-978-8818 and enter
English Access Code: 5647249#
Spanish Access Code: 7292892#

Public comment will be taken as the Board takes up each item. To give public comment on an item, enter #2 (pound-two) when prompted. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.

Instrucciones para comentarios publicos en vivo:

Los comentarios publicos en vivo se pueden dar por telefono o en persona.

La Reunion de la Junta comienza a las 1:00 PM, hora del Pacifico, el 19 de Noviembre de 2026. Puedes unirte a la llamada 5 minutos antes del comienso de la junta.

Marque: 888-978-8818 y ingrese el codigo
Codigo de acceso en ingles: 5647249#
Codigo de acceso en espanol: 7292892#

Los comentarios del público se tomaran cuando se toma cada tema. Para dar un comentario público sobre una tema ingrese # 2 (Tecla de numero y dos) cuando se le solicite. Tenga en cuenta que la transmisión de video en vivo se retrasa unos 30 segundos con respecto a la reunión real. No hay retraso en la línea de acceso telefónico para comentarios públicos.

Written Public Comment Instruction:

Written public comments must be received by 5PM the day before the meeting.
Please include the Item # in your comment and your position of “FOR,” “AGAINST,” "GENERAL COMMENT," or "ITEM NEEDS MORE CONSIDERATION."
Email: BoardClerk@metro.net
Post Office Mail:
Board Administration
One Gateway Plaza
MS: 99-3-1
Los Angeles, CA 90012

CALL TO ORDER

ROLL CALL

APPROVE Consent Calendar Items: 21, 22, 23, 24, 25, 26, 27 and 28.

Consent Calendar items are approved by one motion unless held by a Director for discussion and/or separate action.

CONSENT CALENDAR

21. SUBJECT: A650 SPEED CODE CARDS 2026-0671

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

A. ESTABLISH the A650 Speed Code Cards capital project with a Life-of-Project (LOP) budget in the amount of $2,200,000;

B. FIND that the purchase and installation of A650 Speed Code Cards under Public Utilities Code (PUC) Section 130237 constitutes a single source procurement method for the purpose of replacing equipment already in use; and

C. AWARD a Sole Source five-month, firm-fixed price, Contract No. OP298873000, to QuEST Rail, LLC (QuEST) in the Not-To-Exceed (NTE) amount of $1,499,850 for the purchase and installation of Speed Code Cards to the A650 fleet comprised of 98 cars, subject to the resolution of any properly submitted protest(s), if any.

(REQUIRES TWO-THIRDS VOTE OF THE FULL BOARD)

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Attachment C - Expenditure and Funding Plan
Presentation

22. SUBJECT: GENERATOR AND ACCESSORY POWER SYSTEM (APS) UNITS 2026-0608

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a 26-month, firm fixed price contract No. DR141438 to BAE Systems Controls, Inc. for 434 Generators and Accessory Power System (APS) units to support the Bus Midlife Program on Metro 1505-1799 series El Dorado 40 ft buses for a total Not-To-Exceed

(NTE) contract amount of $36,771,518 inclusive of sales tax; subject to the resolution of any properly submitted protest(s), if any.

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Presentation

23. SUBJECT: FIRE-LIFE SAFETY SYSTEMS TESTING AND REPAIR SERVICES 2026-0680

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a firm fixed unit rate contract, Contract No. OP1421678370000 to Link-Nilsen Corporation, the lowest responsive and responsible bidder to provide Fire-Life Safety systems testing, repair, and certification services for a Not-To-Exceed (NTE) amount of $7,881,404 for the three-year base period, and $3,959,720 for one, two-year option for a total NTE amount of $11,841,124, effective February 1, 2027, subject to the resolution of any properly submitted protest(s), if any.

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Presentation

24. SUBJECT: METRO C/K LINE MAINLINE FASTENER REPLACEMENT PROJECT 2026-0702

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

A. AWARD a three-year firm fixed price contract, Contract No. OP138405000 to Balfour Beatty Infrastructure, Inc., the lowest responsive and responsible bidder for the Metro C/K Line Mainline Fastener Replacement Project in the amount of $13,683,652, subject to the resolution of any properly submitted protest(s), if any; and

B. INCREASE the Life of Project Budget (LOP) for Project 205695 - Metro C/K Line Mainline Fastener Replacement by $4,065,494, increasing the LOP from $17,100,000 to $21,165,494.

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Attachment C - Capital Project 205695 Expenditure Plan
Presentation

25. SUBJECT: HERBICIDE APPLICATION SERVICES FOR BUS AND RAIL RIGHTS-OF-WAY AND FACILITIES 2026-0711

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a firm fixed unit rate contract, Contract No. OP1417810008370, to Far East Landscape & Maintenance, Inc., to provide herbicide application services systemwide for a Not-To-Exceed (NTE) amount of $992,879 for the three-year base period, $346,525 for option year one, and $362,669 for option year two, for a total NTE amount of $1,702,073, effective February 1, 2027, subject to the resolution of any properly submitted protest(s), if any.

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Presentation

26. SUBJECT: OPERATION AND MAINTENANCE OF COMPRESSED NATURAL GAS FUELING STATIONS AT DIVISIONS 1, 3, 5, 7, 10 & 18 2026-0712

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Modification No. 3 to Contract No. OP749030003367 with Clean Energy to continue to provide Operation and Maintenance (O&M) services of Compressed Natural Gas (CNG) fueling stations at Divisions 1, 3, 5, 7, 10 and 18 and increase the Not-To-Exceed (NTE) amount of the first one-year option by $800,000 from $1,124,656 to $1,924,656, and exercise the first one-year option, increasing the total contract NTE amount from $9,462,159 to $11,386,815, and extend the period of performance from March 1, 2027 through February 29, 2028.

Attachments: Attachment A - Procurement Summary
Attachment B - Contract Modification/Contract Change Order Log
Attachment C - DEOD Summary
Presentation

27. SUBJECT: P3010 FLEET LIGHT RAIL VEHICLE (LRV) TRACTION MOTOR HARDWARE KITS 2026-0713

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a five year firm fixed price Contract No. MA140717(2)000, to Kinkisharyo International LLC (KI), the lowest responsive and responsible proposer, in the Not-To-Exceed (NTE) amount of $962,985.60 for the purchase of 870 traction motor hardware kits to support the P3010 Light Rail Vehicle (LRV) fleet component overhaul, subject to the resolution of any properly submitted protest(s), if any.

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Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary
Presentation

28. SUBJECT: LANE TRANSIT DISTRICT BATTERY ELECTRIC BUS TRANSFER 2026-0715

RECOMMENDATION

APPROVE the resolution that certifies that Metro will maintain the 19 New Flyer XCELSIOR 40' Battery Electric Buses (BEBs) transferred from Lane Transit District (LTD) in revenue service for the remainder of their minimum useful life of 12 years or 500,000 revenue mile, to comply with FTA regulations (Attachment A).

Attachments: Attachment A - Resolution - Lane Transit District Buses
Attachment B - LTDEBV Veh. Sum. as of 121525 & LACMTA RS Stat. Rpt
Presentation

NON-CONSENT

29. SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH 2026-0709

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

Attachments: Presentation

30. SUBJECT: CHIEF OPERATIONS OFFICER'S MONTHLY REPORT 2026-0710

RECOMMENDATION

RECEIVE oral report on Metro Operations.

31. SUBJECT: INFRASTRUCTURE PROTECTION SERVICES 2026-0753

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

A. EXECUTE Modification No. 4 to Contract No. PS93158000 with Universal Protection Service LP, dba Allied Universal Security Services, to continue to provide infrastructure protection services in the North Region of Los Angeles County in the amount of $2,222,438, increasing the Not-To-Exceed (NTE) total contract value from $111,266,844 to $113,489,282 to fund services through June 30, 2027; and

B. EXECUTE Modification No. 3 to Contract No. PS93158001 with Inter-Con Security Systems, Inc. to continue to provide infrastructure protection services in the South Region of Los Angeles County in the amount of $11,313,262, increasing the NTE total contract value from $85,972,439 to $97,284,701 to fund services through June 30, 2027.

Attachments: Attachment A - Board Motion 30
Attachment B - Board Motion 31
Attachment C - Procurement Summary
Attachment D - Contract Modification/Change Order Log
Attachment E - DEOD Summary

32. SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY 2026-0749

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

Attachments: Attachment A - Station Experience Updates
Attachment B - HOME FY27 Interim & Perm Housing Placements Breakdown

33. SUBJECT: DECEMBER 2026 SERVICE CHANGE 2026-0687

RECOMMENDATION

RECEIVE AND FILE status report on the bus and rail service changes effective Sunday, December 13, 2026.

Attachments: Attachment A - December 2026 Bus Service Change Overview
Presentation

34. SUBJECT: ZERO EMISSION BUS (ZEB) PROGRAM UPDATE 2025-0667

RECOMMENDATION

RECEIVE AND FILE status update on the ZEB Program.

Attachments: Attachment A - Board Motion 50 Strategic Plan for Metro's Transition to ZEB
Attachment B - Board Motion 31.1 Related to Item 31: ZEB Program Update
Presentation

SUBJECT: GENERAL PUBLIC COMMENT 2026-0830

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S SUBJECT MATTER JURISDICTION

Adjournment