Agenda

Wednesday, October 7, 2026

San Fernando Valley Service Council Regular Meeting

6:30PM

Marvin Braude San Fernando Valley Constituent Center
6262 Van Nuys Bl
Van Nuys, CA 91401

Online: https://www.zoomgov.com/j/1619035092
By phone: Dial 669 254 5252 or 833 568 8864 (Toll Free) and enter Webinar ID: 161 903 5092

Live closed captioning is available when participating via Zoom by enabling the "**Show Captions (CC)**" button in the Zoom toolbar at the bottom of your screen.

In the event of an audio or video stream outage during the meeting, email servicecouncils@metro.net or call 213.598.9715 to notify staff to address the issue.

All Metro in-person meetings are held in ADA accessible facilities. Meeting location served by Metro Lines 164, 233, 237, 761, LADOT Panorama City/Van Nuys DASH, LADOT Van Nuys/Studio City DASH

Call to Order

Council Members:	Officers:
Antoinette Hollamon, Chair	Dolores Ramos, Service Councils Senior Manager
Marianne Riggins, Vice Chair	Joe Forgiarini, Senior Executive Officer
Victoria Dochoghlian	Jeremy Tong, Transportation Planning Manager
Louis Herrera	Rosalba Gonzalez, Community Relations Manager
Michael Menjivar	Maria G. Cardenas, Senior Administrative Analyst
David Perry	Ron Capistrano, Administrative Analyst
Myung-Soo Seok	

ADA and Title VI Requirements: Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for Metro sponsored meetings and events.

Limited English Proficiency: Upon request, interpreters are available to the public for Metro sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.

323.466.3876

x2 *Español (Spanish)*
x3 中文 *(Chinese)*
x4 한국어 *(Korean)*
x5 Tiếng Việt *(Vietnamese)*
x6 日本語 *(Japanese)*
x7 русский *(Russian)*
x8 Հայերէն *(Armenian)*

Los Angeles County
Metropolitan Transportation Authority
Metro

Service Council Decorum Policy

A. Requests to Address the Service Council on Agenda Items. All requests, from members of the public, to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.

B. Addressing the Service Council. No person shall address the Service Council until he/she has first been recognized by the Chair. All persons addressing the Service Council shall give their name for the purpose of the record.

C. Removal from the Service Council Meeting Room. At the discretion of the Chair or upon vote of the Service Council, the Chair may order removed (or censure a speaker) from the meeting any person who commits any of the following acts of disruptive conduct in respect to a regular, adjourned regular or special meeting of the Service Council:

   1. Disorderly, contemptuous or insolent behavior toward the governing board or any member thereof, or staff member, or member of the public which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

   2. A breach of the peace, boisterous conduct or violent disturbance, which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

   3. Disobedience of any order of the Chair, which shall include an order to be seated or to refrain from addressing the Service Council or staff member; and/or,

   4. Any other interference with the due and orderly course of said meeting. Any person so removed shall be excluded from further attendance at the meeting from which he/she has been removed, unless permission to attend is granted by a motion adopted by a majority vote of the Service Council, and such exclusion shall be executed by the Sergeant-at-Arms, or designee, upon being so directed by the Chair. It is at the discretion of the Service Council to allow the individual to remain at the meeting after censure. The motion to censure may, at the Chair's direction, also include a prohibition from further public comment at the meeting, except as in writing and in accordance with the spirit of this policy, submitted to the Service Council staff for consideration and inclusion in the record.

D. Sergeant-at-Arms – The Sergeant-at-Arms duties shall be performed by the designated ranking Metro Security personnel, or sworn law enforcement personnel, as directed by the Chair, and in attendance at the meeting. In the absence of sworn personnel to act as the Sergeant-at-Arms, the Chair may direct that all public comment from a censured individual be received in writing. Said censure shall remain in effect until the next regularly scheduled Service Council meeting.

Adopted February 1, 2017

Public comment will be taken as the Service Council takes up each item.

- **By postal mail:** Regional Service Councils, One Gateway Plaza, MS: 99-7-1, Los Angeles, CA 90012. *Indicate the meeting name, date, and agenda item number when submitting.* ***Postal mail c*omments must be received by 5 pm the day prior to the meeting to ensure they will be read into the public record during the meeting.**
- **Online:** Click on the comment link below for the agenda item you want to comment on. Comments will remain open during the meeting but will only be read if received before discussion of the item concludes.
- **By Zoom/Phone**:
  - Click **RAISE HAND** in your meeting controls or **PRESS *9** on the phone line.
  - To lower your hand, click **RAISE HAND** in your meeting controls.
  - Press ***6** to unmute your phone line when called on for comment.

Public comments are limited to up to two minutes per person, per item.

1. ROLL Call

2. APPROVE Minutes from September 2, 2026 Councilmembers *Comment*

3. RECEIVE Station Experience Update, Jorge Martinez, Transportation Planning Manager *Station Experience Ratings Handout Comment*

4. RECEIVE Regional Updates, Joe Forgiarini, Senior Executive Officer, Rosalba Gonzalez, Community Relations Manager *Performance Report Handout Comment*

5. RECEIVE Public comment for items not on the agenda *Comment*

6. CHAIR and Council Member Comments
   Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

Receive San Fernando Valley Service Council updates: servicecouncils@metro.net or 213.922.1282.